



Name: \_\_\_\_\_

County/Dept: \_\_\_\_\_

Date: \_\_\_\_\_

## ADA Awareness/Customer Service Briefing for Pueblo County – Quiz

**1. Name 4 of the 8 Generally Recognized Disability Categories:**

- a)
- b)
- c)
- d)

**2. Which two department heads should you report an ADA Complaint to:**

- a)
- b)

**3. Name the three Criteria of a Qualified Disability:**

- a)
- b)
- c)

*continued on next page*

**4. Name three actions an employer can do for Reasonable Accommodation for a new hire:**

a)

b)

c)

**5. Name the three categories of Support Animals:**

a)

b)

c)