

TECHNICAL UPDATE



Volume 26 Number 25

June 21, 2022

Who's Who at CTSI

CTSI recently welcomed a new member to our Loss Control Team. Dana Foley joined the CTSI Loss Control team this month as a Senior Loss Control Specialist. Dana comes to CTSI from American Family Insurance and has over two decades of experience in safety, loss control, and risk management. Dana has extensive presentation and training experience and has been an accredited College Emergency Medical Service Instructor and a Lead Instructor for Health Care Provider BLS certification for the American Heart Association. Dana holds OSHA and the Department of Transportation certifications and is an NFPA Board Certified Fire Protection Specialist. Dana will be joining Jon Wagner and Marilyn Wagner in providing in-person training, risk management, and loss control for Colorado counties.

WHO TO CALL FOR WHAT

At CTSI we pride ourselves on our customer service and being available in-person to meet the needs of our membership. Below is a list of who to contact in each department.

CTSI CLAIMS SERVICES

Claims Main Numbers
Phone (303) 861-0507
Phone (800) 544-7868
After Hours Emergency Phone (303) 861-0507
CWCP Dial 2, CAPP Dial 3
Fax (303) 861-1022
Email-see below

CTSI ADMINISTRATIVE SERVICES

CTSI Main Numbers
Phone (303) 861-0507
Fax (303) 861-2832
www.ctsi.org
Email: First Initial and Last Name@ctsi.org

WORKERS' COMPENSATION CLAIMS

Kurt Muehler, WC Claims Manager
Leslie Cavanaugh, WC Senior Claims Examiner
Staci Metter, WC Claims Examiner
Lisa Stoner, WC Med Only Adjuster
Cindi Johnson, WC Claims Technician
Jeannette Bryant, WC Claims Technician
Send claims to: wclaims@ctsi.org

ADMINISTRATIVE & POOL COVERAGE INQUIRIES

Meredith Burcham, CTSI Executive Director
CAPP - Colorado Counties Casualty & Property Pool
CWCP - County Workers' Compensation Pool
Rhonda Curran, Manager of Risk Programs
Brenda Hostetler, Sr. Risk Management Analyst
CHP - County Health Pool
Marissa Gaertner, CHP Benefits Manager
Betty Apt, Benefits Administrator

PROPERTY AND LIABILITY CLAIMS

Enid Cordova, P & L Manager
Dylan Patterson, P & L Senior Claims Examiner
Jamie Heyl, P & L Senior Claims Examiner
Josie Brodie, P & L Claims Technician
Send claims to cappclaims@ctsi.org

LOSS PREVENTION

Jon Wagner, Loss Control Team Leader
Marilyn Wagner, Senior Loss Control Specialist
Dana Foley, Senior Loss Control Specialist

WWW.CTSI.ORG

Insurance policies, summaries, forms
Claim forms and information
Sample policies and procedures

OTHER CTSI SERVICES

Jennifer Keller, Finance Director
Dennis Hunt, Manager-County Administration & Grant Services
Juliann Hargrave, Executive Assistant
Spring Booth, Communications Coordinator
Frank Sutton, Manager-Information Systems
Norma Garcia, Receptionist/Administrative Assistant

WHAT THIS MEANS FOR COUNTIES

At CTSI help is only a phone call away. Please use our main number 303 861 0507 to be connected to the person and department you are trying to reach.

County Technical Services, Inc.

800 N Grant St, Suite 400
Denver, CO 80203

Technical Updates are available online at ctsi.org

(303) 861-0507
Fax: (303) 861-2832